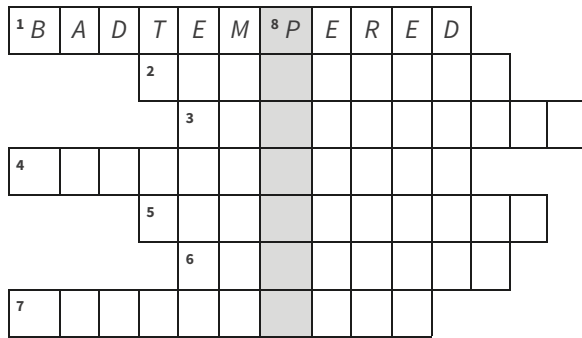


**1** Use the clues to complete the puzzle and find the mystery word in grey. Then complete clue number 8 for the mystery word.



- 1 someone who is often in a bad mood or not happy
- 2 someone who finds it difficult to wait for something
- 3 someone who is hopeful about the future
- 4 someone who doesn't care about other people's feelings
- 5 someone you cannot depend on
- 6 someone who gives more time or money than expected
- 7 someone who is always thinking about how they can help other people
- 8 someone who .....

**2** Complete the conversation with the words in the box. There are three extra words.

bad-tempered ~~easy-going~~ generous  
insensitive mean optimistic patient  
pessimistic reliable thoughtful

- A:** So, what did you think of the two possible trainees we interviewed today?
- B:** Well, the first one, Rose, seemed to be very <sup>1</sup> *easy-going* and <sup>2</sup> ..... – she made several very positive comments. I think she would be <sup>3</sup> ..... with our more indecisive customers and give them time to decide. Also, she'd make <sup>4</sup> ..... comments about the clothes they tried on, she wouldn't be rude.
- A:** I agree. I liked her attitude.
- B:** I'm not so sure about Tom. He was late, for a start, so I don't know how <sup>5</sup> ..... he is. He didn't smile much either, so he looked <sup>6</sup> ..... He seemed to be rather <sup>7</sup> ..... about the future of high street shops too, saying that a lot of people preferred online shopping.

**3** Choose the correct options to complete the sentences.

- 1 He doesn't mind waiting in the queue, he's very *impatient* / *patient* / *thoughtful*.
- 2 My uncle is very *mean* / *insensitive* / *generous* and never buys us presents.

- 3 He was so *thoughtful* / *pessimistic* / *insensitive*, he didn't stop to think what he was saying.
- 4 I'm afraid I'm a bit *easy-going* / *patient* / *impatient*, I hate waiting for the website to load.
- 5 Don't order from them, they are very *unreliable* / *optimistic* / *reliable* and don't deliver on time.

**4** Complete the table with the missing words.

Adjective	Noun
1 <i>fit</i> .....	fitness
2 .....	happiness
3 .....	organisation
4 .....	patience
5 <i>qualified</i>	.....
6 <i>strong</i>	.....

**5** Complete the sentences with the correct adjective or noun form of the words in the box.

differ generous important intelligent  
patient qualify strength

- 1 Do you know the *difference* between a noun and an adjective?
- 2 The ..... of everyone here today has been incredible. We've raised over €5,000.
- 3 Is your son a ..... doctor yet? Has he finished his studies?
- 4 We must not underestimate the ..... of this issue.
- 5 ..... is an essential quality for a nurse because a lot of patients do things slowly.
- 6 If you're ..... enough, you can carry that box.
- 7 We need someone with a high level of ..... to solve this puzzle.

**6** Choose the correct options.

- A:** How <sup>1</sup> *importance* / *important* / *intelligent* do you think social media is?
- B:** Well, I think there is a big <sup>2</sup> *different* / *strength* / *difference* between the generations. For instance, my parents use social media because it's <sup>3</sup> *useless* / *useful* / *seasonal* and can help with the <sup>4</sup> *organisation* / *organised* / *organise* of events. However, they get <sup>5</sup> *impatient* / *important* / *importance* with us when we start chatting online. The younger generations are <sup>6</sup> *sensibly* / *merely* / *completely* dependent on it. I know people who get very <sup>7</sup> *unreliable* / *bad-tempered* / *insensitive* when they can't access the internet.
- A:** I know. Some people spend more time on their phones than <sup>8</sup> *socialising* / *signing up* / *joining in* with real people.

1

<sup>1</sup> B	A	D	T	E	M	<sup>8</sup> P	E	R	E	D			
			<sup>2</sup> I	M	P	A	T	I	E	N	T		
				<sup>3</sup> O	P	T	I	M	I	S	T	I	C
<sup>4</sup> I	N	S	E	N	S	I	T	I	V	E			
			<sup>5</sup> U	N	R	E	L	I	A	B	L	E	
				<sup>6</sup> G	E	N	E	R	O	U	S		
<sup>7</sup> T	H	O	U	G	H	T	F	U	L				

8 Possible answer: doesn't mind waiting for a long time for something

2

- 2 optimistic
- 3 patient
- 4 thoughtful
- 5 reliable
- 6 bad-tempered
- 7 pessimistic

3

- 2 mean
- 3 insensitive
- 4 impatient
- 5 unreliable

4

Adjective	Noun
2 happy	
3 organised	
4 patient	
5	qualification
6	strength

5

- 2 generosity
- 3 qualified
- 4 importance
- 5 Patience
- 6 strong
- 7 intelligence

6

- 2 difference
- 3 useful
- 4 organisation
- 5 impatient
- 6 completely
- 7 bad-tempered
- 8 socialising